

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	2014 TOTAL	MAR 2013	2013 TOTAL
JIFs RECEIVED	56	53	77										186	64	789
JIFs RESPONDED TO	66	37	72										175	68	785
Non-Jurisdictional	45	29	44										118	52	550
Jurisdictional	12	5	16										33	52	151
Variance	1	1	6										8	12	24
General Information	6	1	2										9	1	45
Potential Violation	2	1	4										7	3	15
AVERAGE RESPONSE TIME (in days)	16	11	16										15	20	18

TELEPHONE CALLS	223	210	294										727	298	3927
WALK-INS	6	8	19										33	11	157
WRITE INS/SITE VISITS	3	3	1										7	0	41
OTHER AGENCIES	14	16	24										54	33	322
FOIL REQUESTS RECEIVED	17	19	26										62	19	178